

## TERMS OF WARRANTY of HYUNDAI ImageQuest Europe GmbH

### *In which cases does HYUNDAI exchange products?*

The following tables provide you with detailed information on the cases in which HYUNDAI exchanges a monitor with pixel faults within the warranty period.

According to ISO standard 12406-2, the following pixel faults are within the tolerance range and do not establish a warranty claim:

Type 1 = always bright pixel	Type 2 = always dark pixel	Type 3 = coloured (r, g, b) pixel	More than type 1 or type 2 faults in one cluster	Several type 3 faults in one cluster
<b>2</b>	<b>2</b>	<b>6</b>	<b>1</b>	<b>0</b>

#### **LCD TV from 26" displays and higher**

In the event of warranty claims for TV displays, HYUNDAI departs from ISO standard 13406-2 for the benefit of the customer. They do no longer differentiate between bright and dark pixel faults, and the number of pixel faults within the tolerances has been reduced. The following list results from this:

Type 1 = (always bright pixel Type 2 = (always dark pixel) fault	Type 3 = coloured (r, g, b) pixel	More than type 1 or type 2 faults in one cluster	Several type 3 faults in one cluster
<b>2</b>	<b>3</b>	<b>1</b>	<b>0</b>

#### **Plasma TV from 42" and higher**

Type 1 = (always bright pixel Type 2 = (always dark pixel) fault	Type 3 = coloured (r, g, b) pixel	More than type 1 or type 2 faults in one cluster	Several type 3 faults in one cluster
<b>3</b>	<b>4</b>	<b>1</b>	<b>0</b>